

Privacy Policy

Turn Key Therapy, LLC is committed to protecting your privacy and the privacy of your personal information. This Privacy Policy explains the use of information collected via our websites and in connection with our provision of services to you (herein after referred to as “Services”). Your use of Services indicates to us that you have read and accept our privacy practices, as outlined in this Privacy Policy.

Information Collected

In order to access Services, you must register/subscribe to Services on the Turn Key Therapy website or be set up as an authorized user of Services through a subscriber of Services. We collect a range of personal information and usage statistics to maintain a high quality user experience and deliver superior customer service. Some information is collected directly during the registration process and some data from website traffic during use of Services.

Other information collected may include information that you input into various sections and forms within our Services. If you use our Services, your IP address, and cookie information is recorded to ensure better service and performance. If you conduct transactions in connection with the Services, we may collect information related to these transactions. If you cease being a customer of Turn Key Therapy, we will keep a copy of your registration account info in our secure database for the use in the event you wish to rejoin the Services provided by Turn Key Therapy.

Disclosure of information

Access to your personal information is limited to employees of Turn Key Therapy and agents of Turn Key Therapy who are contracted to provide business management of Services (for example web developers), all who are bound and restricted by confidentiality agreements and privacy policies. Anonymous data only is sometimes shared with third parties.

For non subscriber users, the authorized entity that granted you access to the Services can view, edit, delete, and add personal information to your user profile.

Turn Key Therapy may disclose your personal information under the following circumstances:

- To comply with legal process served on Turn Key Therapy;
- In order to protect and defend the rights of Turn Key Therapy or Users of Services;
- Release information to law enforcement authorities to assist in their investigation in illegal or unlawful activities;
- To protect against misuse or unauthorized use of Services;
- To other third parties to provide you with services you have requested and explicitly asked us to send your information to. Example would be sending your information to a payment processor, credit card associations, or financial institutions;

- To other businesses for purposes of merger or acquisition. If such occurrence were to happen, the other business must follow the same confidentiality and privacy policies as our employees;
- To service providers with whom we have contracted to assist us with Services or operations. Our contract with these providers prohibits them from using any of your personal information for purposes unrelated to the product or service they are providing;

Use of Cookies

To protect users from misuse of Services and to provide better services we track when you log in and out of Services, what data you access during your login sessions, IP Addresses, the frequency and length of your sessions. None of this is connected to your personal information. We are not responsible for the privacy settings of any external sites linked to our sites. Please check the Privacy Policies on such sites.

Security of Information

All information provided by you is stored on a secure server with offsite secure backup. Security measures are set in place to protect the loss, misuse and alteration of your information. Our servers are protected with state of the art technology to prevent malicious attacks and exposure to your information. Log In to Services requires encrypted passwords. We take every possible measure to protect your information and the information entered into our Services. Make sure you keep passwords protected. Change your password from time to time. Never leave a session open and unattended for someone else to access or view.

Social Sites

Any information you share on our social sites is public information. Please exercise caution when posting information in these sites.

California Online Privacy Protection Act Compliance

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent. As part of the California Online Privacy Protection Act, all users of our site may make any changes to their information at anytime by logging into their account and going to the 'Settings' page.

Childrens Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Terms of Service

Please also visit our Terms of Service section establishing the use, disclaimers, and limitations of liability governing the use of our website at www.turnkeytherapy.com.

Amendment of this Policy

Any updates to this Privacy Policy will be posted to the Turn Key Therapy website and will be made effective the date posted. Your continued use of Services following the posting of any amendment, modification or change shall constitute your acceptance thereof.

Privacy Contact Information

For questions, concerns, comments or suggestions regarding this Privacy Policy, please contact us through our contact page at turnkeytherapy.com.